General nature of heat pump dryers that tend to initially leave items/garments feeling damp;

Heat pump dryer functions that use the moisture sensor tend to feel damp once the drying cycle is completed. This is due to the steam left in the item/garments at the end of the drying cycle. Even though the garments might feel damp, once you fold them & place them into the cupboard you will find that in a short time the items/garments will be completely dry. The plus side of this is that garments & items won't require ironing when folded & placed in the cupboard (also allowing to greatly lower electrical consumption for that drying load).

Also, to note that conventional dryers go up to heat temperatures of up to 75 deg C. While heat pump dryers about 50 deg C. This is due to the recycling of the hot air the dryer uses, where drying cycles take more time to dry compared to conventional vented & condenser dryers. The dryer might take longer to dry however the heat pump technology uses much less power due to the recycling action, which ends up using much less electricity & power cost.

This also has the benefit of the dryer being more delicate on garments to protect against wear & tear compared to that of conventional dryers (that can create damage to your garments, due to high temperatures).

How to override the moisture sensor dependant drying cycles;

To bypass the moisture sensor, you can set the dryer to operate according to a number of minutes (maximum setting is 120 minutes).

1. On the rotary knob in the "Time" section, set the rotary knob to "Warm".
2. Then on the hard button section (below display), from the button named "Time", set to 120 mins (maximum), it can be set in 10-minute increments.

You can set the number of minutes it takes to dry your clothes accordingly by trial & error until you find the right setting to the desired dryness.

Additional suggestions;

- Make sure the dryer is not overloaded, or underloaded (won't dry if there is too many, or not enough items are in the dryer)
- Sort light and heavy items separately (the imbalance of item density disrupts the drying process)
- Reposition large, bulky items to ensure even drying
- Check that the dryer is draining properly
- Clean the lint filter and heat exchanger

Further Suggestion: For small loads, add a few dry towels (from the start of the dry cycle), this may help to bypass the issue of underloading the dryer.